



Returned Product Policy

Cogent Solutions Group will honor a full money back refund on any product return within a 45-day period of purchase. If a customer returns a product due to unsatisfaction, Cogent Solutions Group will ask you to fill out a Refund Request Form. We must know the reason for the return, and the lot number and BIUB date on the returned bottle. Once the Refund Request Form is received and processed, a credit worth the wholesale cost of said product will be added to your account to be used towards the next order.